



Terms and Conditions for Delegate Bookings

The following terms and conditions apply to delegates that register for events, seminars, training workshops and conferences facilitated by Mondale Events.

1. Non-attendance

- 1.1 If you are unable to attend, you may send a substitute at no extra cost, if you notify us of the change at least 3 working days prior to the event.
- 1.2 If you fail to notify us of the change, we reserve the right to charge for an additional place.
- 1.3 In the event of non-attendance you will be liable for the full cost of the place.

2. Cancellation charges will apply

- 2.1 Up until 14 working days prior to the event, no cancellation charges will apply.
- 2.2 Within 14 working days prior to the event, 100% of the booking cost will apply.

3. Payment Terms

Payment is due upon receipt of invoice.

4. Photography, Audio-visual and Recording

Professional photography, video and recording may be taking place at both face-to-face and virtual events and these images may be used in future promotional material and professional support. Please note that by attending an event, you are giving your consent to participate in any such recording used solely for this purpose. Should you wish not to be included, written notice should be provided to info@mondale-events.co.uk before the event.

5. Data Protection

By submitting registration details, delegates agree to allow Mondale Events and companies associated with the event to contact you as required for the organisation and administration of the event.

6. Force Majeure

Mondale shall not be liable for any delay in performing any of its obligations under these terms if such delay is caused by circumstances beyond its reasonable control nor shall Mondale be liable for any refund of payments made should circumstances such as Terrorism, War, Outbreaks of Communicable Diseases, Infectious Diseases or similar outbreaks, adverse weather or restricted venue access cause any cancellation or delay.

Contact details:

Any questions or notifications should be directed to info@mondale-events.co.uk